



## Terms and Conditions of Booking at Buailard Croft House

**Bookings** are from Saturday to Saturday.

**Arrival time:** 4 p.m. onwards. Departure time: by 10 a.m.

**Deposit** of 50% is required when you book. Please make cheques payable to James Bruce. If the deposit is not received within seven days of the booking, the date will not be held. Deposits are non-refundable.

**Balance** is due no later than two weeks prior to the arrival date.

**Cancellations and changes**— we do our best to help out with changes. However, once a reservation has been made, any modifications are deemed a cancellation of the original reservation and as such the deposit is forfeited — the application of the deposit to the altered booking is entirely at our discretion. In the event of a cancellation after the balance has been paid, i.e, two weeks prior to the arrival date, all amounts will be forfeited.

**Hydro** must be paid when you vacate Buailard. Current rates for both meters are in a book in the hall. Payment in full can be made either by cheque (made out to James Bruce) or cash can be safely left in an envelope marked Hydro.

**Linen and towel** costs are included in the rental price.

**The number of persons** occupying Buailard must not exceed six.

**Liability:** the owner is not liable to you or any third parties for any accident, damage, loss, injury, expense or inconvenience which may be suffered, incurred, arise out of or is in any way connected with the rental of Buailard.

**Vehicles/personal property:** vehicles, accessories and contents are left at Buailard at their owner's risk.

**Damages:** Any damage, breakage or loss that occurs during the let must be reported to Pam Roxburgh and made good/paid for in full.

**Restriction on accommodation:** the owner reserves the right to remove any person or persons from the croft house due to unreasonable behaviour, damage to the property or exceeding the stated occupancy. In this event any refund would be at the discretion of the owner.

**Pets:** Dogs are allowed only by special arrangement. Buailard is surrounded by farms/crofts, so please keep your dog under control.

**Complaints:** Any complaint or comment regarding your stay should be made to us (either by phone or email) at the time of the visit so that it can be resolved with immediate effect.

**General information:** Although every effort has been made to ensure the accuracy of the information provided, the owner cannot accept responsibility for any errors or omissions, and reserves the right to vary, amend or cancel any of the information should such alterations be necessary.

The owner cannot be held responsible for events beyond its control or the control of its suppliers (such as fire, strikes, industrial action, technical problems with transport and bad weather), nor for any cancellation or change to any accommodation, activity or itinerary, which is caused as a result of such events.

All matters relating to your stay at Buailard and, in particular, these terms and conditions, will be governed by Scots Law.

You are deemed to have read and accepted these terms and conditions by booking Buailard.